

Stock Broker - Trend of monthly disposal of complaints					
SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Jan-24	0	0	0	0
2	Feb-24	0	1	1	0
3	Mar-24	0	0	0	0
4	April-24	0	0	0	0
5	May-24	0	0	0	0
6	June-24	0	0	0	0
7	July-24	0	0	0	0
8	Aug-24	0	0	0	0
9	Sep-24	0	0	0	0
10	Oct-24	0	0	0	0
	Grand Total	0	1	1	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.