

| Stock Broker - Trend of monthly disposal of complaints | | | | | |
|--|--------------------|-------------------------------------|----------|-----------|-----------|
| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April-24 | 0 | 0 | 0 | 0 |
| 2 | May-24 | 0 | 0 | 0 | 0 |
| 3 | June-24 | 0 | 0 | 0 | 0 |
| 4 | July-24 | 0 | 0 | 0 | 0 |
| 5 | Aug-24 | 0 | 0 | 0 | 0 |
| 6 | Sep-24 | 0 | 0 | 0 | 0 |
| 7 | Oct-24 | 0 | 0 | 0 | 0 |
| 8 | Nov-24 | 0 | 0 | 0 | 0 |
| 9 | Dec-24 | 0 | 0 | 0 | 0 |
| 10 | Jan-25 | 0 | 0 | 0 | 0 |
| 11 | Feb-25 | 0 | 1 | 0 | 1 |
| 12 | Mar-25 | 1 | 0 | 1 | 0 |
| | Grand Total | 1 | 1 | 1 | 1 |

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.