

<b>Stock Broker - Trend of monthly disposal of complaints</b>					
<b>SN</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	Jan-24	0	0	0	0
2	Feb-24	0	1	1	0
3	Mar-24	0	0	0	0
4	April-24	0	0	0	0
5	May-24	0	0	0	0
6	June-24	0	0	0	0
7	July-24	0	0	0	0
8	Aug-24	0	0	0	0
9	Sep-24	0	0	0	0
10	Oct-24	0	0	0	0
11	Nov-24	0	0	0	0
12	Dec-24	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.