

Depository Participant - Investor Complaints for the previous Month

Sr.No	Received from	Pending at the end of the last month	Received during the month	Total Pending at the end of month**	Resolved during the month*	Complaints Pending > 1 month	Average Resolution time^ (in days)
1	2	3	4	5	6	7	8
1	Directly from Investors	0	1	1	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	1	1	0	0	0

* Inclusive of complaints of previous months resolved in the current month. ** Inclusive of complaints pending as on the last day of the month. ^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month